

What To Do Next

Congratulations on the purchase of your pool! Below are things you can start doing ASAP.

1. Most importantly, be sure you have read your installation agreement. There is a lot of information that is easy to skim over, that you need to know. Please be sure you read, maybe even re-read before installation, so there is no confusion.
2. Call 811 to mark your lines. This should be done once you decide to purchase the pool. That gives you enough time to be sure you know where everything is.
3. Decide where the pool is going once everything is marked, while the marks are fresh. Mark the center, and maybe even the perimeter so when the grader comes, there is no confusion. If there are any lines close to the pool site, make sure you clearly mark them for the grader.
4. Decide where you would like your filter system to go. The grader will ask you to level off a spot, so you should know this when he asks. The filter can go anywhere around the pool that you choose. It is recommended to go on the lower side of the pool if possible, but it will be your choice in the end.
5. Get estimates for your sand. We may give you a recommendation, but getting the sand is up to you. It may be to your benefit to call around for quotes, so you know who to call when the time comes. The amount needed is marked on your contract.

About a week before your installation, you will receive an email, phone call, text message, or a combination of these. We will also give you your date for grading, which may be a few days before your installation. At that time, you may call and order your sand.

If for any reason you are not ready for installation on the day/week given, we can reschedule. Our scheduling is based on geographical areas. Our areas are basically North, East, South and West of Charlotte. We schedule based on the amount of jobs in certain areas. If you choose to be rescheduled, or are rescheduled for any reason, it will be based on when we come back to your area.

Be prepared prior to your scheduled day. Have cash for the grader (it's always good to have extra cash, just in case there is some extra grading that needs to be done) and have the route for the grader cleared and ready.